

Always look for the ATIA Tick when booking travel



Australian Travel Industry Association

1



Trust in Expertise

ATIA Accredited agents and operators meet strict workforce requirements, ensuring they have the skills and experience to plan your trip with precision and care.

With in-depth destination knowledge and access to exclusive industry deals, they create holidays tailored to you.

2



Financial Peace of Mind

Accredited businesses meet rigorous financial benchmarks, meaning the money you spend on travel is managed by a financially sound and responsible company.

ATIA Accredited businesses must hold your funds in a separate account from operational funds, ensuring your money is used only for your travel.

3



Commercial Safeguards

ATIA Accredited businesses are required to hold both Professional Indemnity and Public Liability insurance policies.

These safeguards ensure that, in the event of unforeseen circumstances, the business is equipped to continue providing travel experiences with the necessary cover in place.

4



Commitment to High Standards

Every ATIA Accredited business complies with Australian Consumer Law and are required to follow the ATIA Code of Conduct, which sets clear standards of good practice for travel businesses to uphold in their day-to-day operations.

This ensures professionalism, integrity, and accountability across all interactions.

5



Support When You Need It

If your experience falls short of expectations, you can lodge a complaint with ATIA, where it will be independently assessed and resolved, giving you added confidence and protection.

6



Assessed Annually

The ATIA Accredited Tick isn't a one-time achievement. Each year, businesses who wish to continue to hold accreditation must undergo a thorough assessment.

They are evaluated annually against strict financial, workforce, and commercial safeguards, ensuring they consistently meet the high standards required to maintain their accreditation.

To learn more visit traveltick.com.au